## Lottery Count Process- Store Assistant Handheld

\*Be sure to submit previous day's Paperwork before doing any Daily Inventory Lottery Count

1. On the handheld, select the Lottery Menu:



2. Select the Count option in the Lottery Menu:



**3.** If any recent counts have already been completed, the counts will appear in the order of newest to oldest. To start a new count, select New:

PDI L₀	ttery Coun	ts 📢	2 🚥
Click an existing edit, or click Ne	g Lottery C ew to creat	ount bato te a new l	h to batch.
Count Rule	Due	Status	s
Daily Manager	Count	Posted	1
Shift Count		Posted	i
Shift Count		Posted	i
Shift Count		Posted	i
* Scheduled/Do	wnloaded		
Refresh New	Edit	Post	Exit

4. The Lottery Count Header screen will appear:

<pre> %PD </pre>	Lott	ery Coun	ts	🖞 🚾
Auditor	: [			
Count R	ule:			_ >
	_			
	**	Not Posted	· **	
Scan	Review	Delete	Post	Back

5. Use the handheld stylus and select the keyboard and enter the name of the person completing the count (if required). Then click the right arrow in the Count Rule field to select the Lottery Count rule that is applicable:



6. Select the Lottery Count rule that applies:

Select a Count Rule
Description
Daily Manager Count
Shift Count
Cancel

7. After you have made your Lottery Count rule selection, click Scan:

PDI □	ottery Coun	ts	🖞 🚾
Auditor:	David		
Count Rule:	Daily Mana	iger Cour	nt 🔊
· /			
1	** Not Posted	**	
Scan Revie	ew Delete	Post	Back

8. Proceed to scanning all lottery books that should be included in your count. Note the info provided on each game as they are scanned; Name of game, Game#, Book#, Status (Active or Inactive), Selling Direction, Count, and Tickets Used:



9. When finished scanning all books, click Back:

PD Lottery Count	
Daily Manager Count	
Game: 1253 SPICY HOT 7'S \$1 (125/book) I2of5	i
Book: 12333	
Active	
Low Ticket:0Sell Direction isHigh Ticket:124Low to High	
Count: 125	
Tickets Used: 0	
Review Delete Back	

**10.** The handheld will then prompt you to save the last game you scanned, click Yes:



**11.** The Lottery Count Header screen will appear, click post:

<pre> %PDI </pre>	Lottery Counts	🕴 🚥
Auditor:	David	
Count Rule:	Daily Manager Co	unt >



**12.** You should see your current count with a Status of 'PostPend' and will also see a cloud with a red arrow indicating a successful connection:



**13.** Your count will now show posted on the handheld, and you are now ready to review the count in the Site Management Dashboard on the backoffice PC:

¢	0PD	Lotte	ery Cou	nts	- <b>‡</b>	ACI
C e	lick an dit, or	existing L click New	ottery to crea	Count ate a n	batch ew ba	to tch.
	Count	Rule	Du	e St	tatus	
	Daily M	anager Co	ount	Po	osted	
	Daily M	anager Co	Po	osted		
	Shift C	ount		Po	osted	
	Shift C	ount		Po	osted	
	Shift C	ount		Po	osted	
	* Sched	uled/Down	loaded	_		
R	efresh	New	Edit	Post	t E	Exit

### Lottery Count Process- BackOffice Computer / Enterprise Site Management Dashboard

- 1. Log in to the backoffice computer, and click on the Site Management Dashboard button to launch Enterprise Web.
- 2. When the dashboard appears, select the Lottery task:

Menu 🔻	Shortcut	G	io 🔒 👌 Inventor	y 🔹 $>$ Dashboards 🔹	Site Management Dashb	oard $>$						INS	M   Ver 8.3.01.00 👔
Tasks													
Site 000	)2 🔻	2 -	- 3305 Grand Avenue										
Tesler		1	Order Reminders (0	Due Today)								Show order	rs due in next 7 days
Orders	0	-		Vendor	Order Rule		Order Date	Due b	y Delivery Date		Fore	cast Adjustment	
Audits	0		Create Selected	Delete Selected								Create Unsc	heduled Order
Lottery	0 🛕		In Progress and Unr	eceived Orders									
· · · · · ·				Status	HH Review Status		Vendor		Order Rule	Orde	er Date	Due by	Delivery Date
				H 10 v iter	ns per page							No	items to display
			Recalculate Sele	cted Review On Ha	ndheld Cancel HH Re	view Su	bmit Selected	Can	cel Selected		Order H	listory Matc	h to Deliveries

**3.** Click on the edit icon for the count to be reviewed:

Menu 🔻 Shortcut 🖸	Go 🔺 👌 Ir	oventory $ullet$ $>$ Dashboards $ullet$ $>$ Site Management D	ashboard >					INSM   Ver 8.3.01.00 🚱
Tasks								
Site 0002 v 2	- 3305 Grand A	wenue						
Tasks	Lottery Remin	nders						
Orders 0		Count Rule	Count Ty	be	Count Da	ite	Due by	
Audits 0	Dail	y Manager Count			12/25	5/2017		8:00 AM
Lottery 0 🛕	Delete Sel	lected						
	Recent Count	15				Include lo	ttery counts completed in	the last 7 🔻 days
		Count Rule	Count Type	Sta	atus	First Scan	Last Scan	Posted from HH
	/ -	Daily Manager Count	Inventory	Pending		1/31/2018 4:20 pm	1/31/2018 4:21 pm	1/31/2018 4:41 pm
		1 • • 10 • items per page						1 - 1 of 1 items
	Delete Sel	lected						

4. The initial Review steps by default will only show books that have an exception variance:

<pre></pre>						PDI/Enterprise Welcome, David Stephens   Logout 02 - Retail Company   Change
Menu 🔻 Shortcut 😡 🛧	> Inventory $ullet$ $>$ Dashboa	rds $ullet$ $>$ Site Management Dashboard $>$				INSM   Ver 8.3.01.00 🔞
Lottery Review: Daily M	lanager Count - Si	e - 0002 - 2 - 3305 Grand Avenue -	1/30/2018			Return To List
Review Steps Book Counts Prior Count Comparison	<ul> <li>Show Filters</li> <li>Limit to books with exc</li> <li>Apply Reset</li> </ul>	eptions Hide Filter on Apply				
That Addit Summary	Scan			Ticket	Selling	Count
	Status Seq	Game	Book	Lowest Highest	Direction	Current Previous Change
Save Back Next Print	Post Post and Next	30 v items per page				No items to display

5. To view all books scanned, uncheck the box "Limit to books with exceptions" and click Apply:

Menu 🔻 Shortcut 😡 🛧	> Inventory	$\bullet$	Dashboards $ullet$ Site Management Dashboard $>$						INSM   V	er 8.3.01.0	)0 <b>Q</b>
Lottery Review: Daily N	lanager	Cour	t - Site - 0002 - 2 - 3305 Grand Avenue - 1/30/20	18						Return To	o List
Review Steps Book Counts Prior Count Comparison	Show F	ilters to books <b>Reset</b>	with exceptions								
Final Audit Summary		Scan			Tic	ket	Selling		Count		
	Status	Seq	Game	Book	Lowest	Highest	Direction	Current	Previous	Change	
		0	) ) 30 v items per page						No item	is to displa	ау
Save Back Next Print	Post	Post a	nd Next Cancel								

6. You can now view all books scanned in the lottery count in the first Review Step. When you are ready to view the Prior Count Comparison, click Next:

eview Steps	Show Fi	ilters								
ook Counts 🛛 🚺	Apply	Rese	t 📝 Hide Filter on Apply							
ior Count Comparison		Scan			Tic	ket	Selling		Count	
nal Audit Summary	Status	Seq	Game	Book	Lowest	Highest	Direction	Current	Previous	Change
	Active	1	1393 - SPADES	12354	0	149	Low to High	150	150	0
	Active	2	1431 - 100K Riches	12375	0	74	Low to High	75	75	0
	Active	3	1446 - 9's IN LINE	12396	0	149	Low to High	150	150	0
	Active	4	843 - BREAK THE BANK	12291	0	124	Low to High	125	125	0
۵	Active	5	1100 - FIND THE 9s	12312	0	149	Low to High	150	150	0
× ×	Active	6	1253 - SPICY HOT 7'S	12333	0	124	Low to High	125	125	0
			N N 20 T items per page						1	- 6 of 6

7. The Prior Count Comparison by default, will only show books that have a variance. To view all books scanned, uncheck the box "Limit to games with variance":

Menu 🔻 Shortcut Go 🕇	Inventory      Dashboards     Site Manager     Site Ma	gement Dashboard								INSM [ )	Ver 8.3.01.00 🤅
Lottery Review: Daily	Manager Count - Site - 0002 - 2 - 3	3305 Grand	Avenue -	1/30/2018							Return To List
Pavian Stops	Show Filters										
Book Counts	Compare sales between current count and Pri	or Count	•								
Prior Count Comparison 🛛 🛻	<ul> <li>Limit to games with variance</li> </ul>										
Final Audit Summary	Apply Reset I Hide Filter on Apply	,									
Totals as of this count									Vari	ance	
Cost \$1,246.5	Game	Item Number	Prev Count	+Activations	- POS Sales	+ Other	= Expected	Count	Quantity	Retail	Missing
Retail \$775.0											
Retail Var \$0.0	0 H 4 0 H 30 T items ;	per page								No iter	ns to display
Totals by Pricepoint											
Retail Count Total											
\$1.00 775 \$775.0	D										
Save Back Next Pri	nt Post Post and Next Refresh Sales I	Data Cancel									

8. In the Prior Count Comparison Review Step, you can compare variances from the prior count (i.e.- shift count), and you can also compare variances from the prior inventory count:

Menu 🔻 Shortcut 🕼 🖨 🔪 Inventory 🔹 Dashboards 🔹 Site Management Dashboard 刘 INSM   Ver 8.3.01.00 🚱												
Lottery Review: Daily Manager Count - Site - 0002 - 2 - 3305 Grand Avenue - 1/30/2018 Return To List												
Review Steps Book Counts Prior Count Compar Final Audit Summary	Review Steps											
		Variance										
Cost	\$1,246.50	Game	Item Number	Prev Count	+Activations	- POS Sales	+ Other	= Expected	Count	Quantity	Retail	Missing
Retail	\$775.00											
Retail Var	\$0.00	SPICY HOT 7'S	10207	<u>125</u>	0	0	0	125	<u>125</u>	0	\$0	
Totals by Pricepoint	•	100K RICHES	10208	<u>75</u>	0	0	0	75	<u>75</u>	0	\$0	
Retail Count	Total	SPADES	10209	150	0	0	0	150	<u>150</u>	0	\$0	
\$1.00 775	\$775.00	BREAK THE BANK	10320	<u>125</u>	0	0	0	125	<u>125</u>	0	\$0	
		FIND THE 9s	10321	150	0	0	0	150	<u>150</u>	0	\$0	
2		9's IN LINE	10525	<u>150</u>	0	0	0	150	<u>150</u>	0	\$0	
H     1     H     30     T items per page     1 - 6 of 6 items												
Bave Back	Print	Post and Next Refresh Sales D	cancel									

9. When finished reviewing Prior Count Comparison variances, click Next:

Menu 🔻 Shor	Menu 🔻 Shortcut 🛛 Go 🔺 👌 Inventory 👻 Dashboards 🔹 Site Management Dashboard 刘 INSM   Ver 8.3.01.00 😡											
Lottery Review: Daily Manager Count - Site - 0002 - 2 - 3305 Grand Avenue - 1/30/2018 Return To List												
Review Steps       Show Filters         Book Counts       Compare sales between current count and Prior Inventory Count         Prior Count Comparison       Imit to games with variance         Final Audit Summary       Apply         Reset       Hide Filter on Apply												
		Variance										
Cost	\$1,246.50	Game	Item Number	Prev Count	+Activations	- POS Sales	+ Other	= Expected	Count	Quantity	Retail	Missing
Retail	\$775.00											
Retail Var	\$0.00	SPICY HOT 7'S	10207	<u>125</u>	0	0	0	125	<u>125</u>	0	\$0	
Totals by Price	epoint	100K RICHES	10208	<u>75</u>	0	0	0	75	<u>75</u>	0	\$0	
Retail Co	unt Total	SPADES	10209	<u>150</u>	0	0	0	150	<u>150</u>	0	\$0	
\$1.00	775 \$775.00	BREAK THE BANK	10320	<u>125</u>	0	0	0	125	<u>125</u>	0	\$0	
		FIND THE 9s	10321	<u>150</u>	0	0	0	150	<u>150</u>	0	\$0	
2		9's IN LINE	10525	<u>150</u>	0	0	0	150	<u>150</u>	0	\$0	
(H)         1         > H)         30         T         items per page         1 - 6 of 6 items												
Save Back	k Next Print	Post Post and Next Refresh Sales Da	ata Cancel									

**10.** The Final Audit Summary will show all variances by Cost, Retail, OH Variance Retail, and will show totals by price point or game denomination. When you have finished review, click Post:

Menu 🔻 Shortcut 🛛 <b>Go</b> 🔺 🔶 Inventory 🔹 Dashboards 🔹 Site Management Dashboard 刘 INSM   Ver 8.3.01.00 💿												
Lottery Review: Daily Manager Count - Site - 0002 - 2 - 3305 Grand Avenue - 1/30/2018 Return To List												
Review Steps Business Date 01/30/2018												
Book Counts						Sal	es				Varia	ince
Prior Count Comparison		Game	Item Number	Count	Activations	Before Audit	In Audit	Other	Adj Audit Count	On Hand	Quantity	Retail
Final Audit Summary		0										
		SPICY HOT 7'S	10207	125	0	0	0	0	125	590	-465	-\$465
Totals as of End of 1/30/201	8	100K RICHES	10208	75	0	0	0	0	75	247	-172	-\$172
Cost \$1,24	46.50	SPADES	10209	150	0	0	0	0	150	663	-513	-\$513
Retail \$7	75.00	BREAK THE BANK	10320	125	0	0	0	0	125	0	125	\$125
OH Var Retail -\$7	25.00	FIND THE 9s	10321	150	0	0	0	0	150	0	150	\$150
Totals by Pricepoint	5.00	9's IN LINE	10525	150	0	0	0	0	150	0	150	\$150
Iotals by Pricepoint       Retail       Count       Total       Image: Count       Image: Count       Total       Image: Count												
\$1.00 775 \$775.00												
Save Back Next	Print	Post Post and Next Refresh Sale	s Data Canc	el								

# 11. The Lottery Count will now show posted:

Menu 🔻 Shortcut Go 🔶	> Inventory $ullet >$ Dashboards $ullet >$ Site Mar	nagement Dashbo	oard							INSM   Ver	8.3.01.00 😧
Lottery Review: Daily N	Lottery Review: Daily Manager Count - Site - 0002 - 2 - 3305 Grand Avenue - 1/30/2018 Return To List										
Review Steps	Business Date 01/30/2018										
Book Counts	Sales								Varia	nce	
Prior Count Comparison	Game	Item Number	Count	Activations	Before Audit	In Audit	Other	Adj Audit Count	On Hand	Quantity	Retail
Final Audit Summary											
	SPICY HOT 7'S	10207	125	0	0	0	0	125	590	-465	-\$465
Totals as of End of 1/30/2018	100K RICHES	10208	75	0	0	0	0	75	247	-172	-\$172
Cost \$1,246.50	SPADES	10209	150	0	0	0	0	150	663	-513	-\$513
Retail \$775.00	BREAK THE BANK	10320	125	0	0	0	0	125	0	125	\$125
OH Var Retail -\$725.00	FIND THE 9s	10321	150	0	0	0	0	150	0	150	\$150
Totals by Pricepoint	9's IN LINE	10525	150	0	0	0	0	150	0	150	\$150
Retail Count Total		is per page								1 - 6 c	of 6 items
\$1.00 775 \$775.00											
Save Back Next Print	Post Post and Next Refresh Sale	Lottery Cou	int Posted		×						
		Lottery Coun	t is posted suc	cessfully							
					ОК						

#### How To Mark a Lottery Book as Sold Out

While completing your daily lottery count, you may run across a book that has completely sold through, and is not included in your current count. Since PDI/Lottery tracks your total books on-hand, you must take action to mark the lottery book as sold out before posting the count.

1. On the handheld, after you have scanned your last item, click 'Back':

PDI	Lott	ery Co	unt	🔹 (ACI
Daily Man	ager Co	ount		
Game:	1253	\$	SPICY HOT 1 (125/book)	7'S 12of5
Book:	12333			
	Active			
Low Tick High Tick	ket:	0 124	Sell Direc Low to H	tion is Iigh
Count:		125		
Tickets l	Used:	0		
				*
	Review	Delete		Back

2. The handheld will then prompt you to save the last game you scanned, click Yes:



**3.** If there are any books you did not count, the handheld will alert you. Click 'Yes' to continue:

0000				
PDI	Lottery	Count	<b>•</b> •••	? 🛑
Daily Mana	ager Count			
Game:	1393	SPADE \$1 (150/	S book)	12of5
Book:	20281			
	Active			
Low Tick	et:	0 Sell	Directi	on is
usels made		Low	to Hid	ih 👘
Lottery	Count			
Uncount	ted books	1		
There are	e still uncou	inted bo	oks.	
Would yo screen?	ou like to go	o to the	review	/
		Yes		No

4. The 'UnCounted Books' will automatically be displayed on the handheld:



5. Select the missing book, and click 'Edit':



**6.** You can then click 'Sold Out':



7. Click 'Yes' to confirm the status change:

Output Count
Daily Manager Count
Game: 1431 100K Riches \$1 (75/book)
Book: 20302
Active
Low Ticket: 0 Sell Direction is
High Ticket: 74 Low to High
Lottery Count
Confirm status change
You are about to mark the book as Sold Out.
Are you sure?
Yes No

8. The UnCounted Books display will be clear, click 'Back':



# 9. Click 'Post':



**10.** The count will show posted on the handheld, and you can now resume the reviewing process from the **Site Management Dashboard**.

### Correcting a Lottery Book Mistakenly Marked as Sold Out

While completing your daily lottery count, you might discover that a lottery book was mistakenly marked as sold out on a previous count. This can be fixed while you are completing the count.

1. On the handheld, when you scan the book mistakenly Sold out, the handheld will provide the following alert:



2. The handheld will then indicate the alert highlighted below, and you can resume with the lottery count:



#### **Receiving and Activating Lottery Books**

When you receive a delivery from the Lottery Commission, you will need to receive the books on the handheld and place them in your back safe (this will mark them as received but with an 'in-active' status). You will not need to generate a merchandise receiving for the delivery, this will automatically be done when you **Activate** the books on the handheld.

1. On the handheld, select the Lottery Menu, and then Lott Receive:



2. Click 'New':



3. Enter the 'Reference #' and '# of Books received'. Then click 'Scan':

	keceive 🦞 🍋
Date:	2 /18/2018
Reference No:	945673-01
# Books received:	1
** Not F	Posted **
Scan Del	lete Post Back

4. Proceed to scan all books and then post the transaction.

PD	Lotte	ery Rece	ive	Ŷ	
Date: 2/	18/2018	Ref: 9	45673-01		
Game:					
Book:					I
	Receiv	/ed 0/1	books		
		Delete		B	lack

### Activate Lottery Books

When you are ready to sell a lottery book, you will need to Active the book on the handheld. When a book is activated on the handheld, this will automatically create your invoice in merchandise receiving.

1. On the handheld, select the Lottery Menu, and then 'Activate':



2. Click 'New':



3. Note the highlighted comments. Then click 'Scan':

<pre> @PD </pre>	Lotte	ery Activa	ate	¥ 🚥			
Busines	s Date:	2	/18/201	.8 🔻			
Books	s must als y termina	o be acti II.	ivated on	the .			
Post p activa	process c ted book	reates an s.	invoice i	for			
** Not Posted **							
Scan		Delete	Post	Back			

4. Proceed to scan all books and then post the transaction.

&PDI	Lottery Activate	Ý
Date: 2/18	3/2018	
Game:		
Book:		

## Load and Unload Lottery Books into a Vending Machine

To load books in to your Lottery Vending Machine, you will follow the following process.

1. On the handheld, select the Lottery Menu, and then Vending:



2. Click 'New':



**3.** Select 'Load Books and click 'Scan':



**4.** If the book is not already active, the handheld will prompt you to activate the book. Click 'Activate':



5. After you have scanned the lottery books being added to the vending machine, click 'Back':



**6.** Click 'Yes' to save the transaction:

PD Lottery Vending
Date: 2/18/2018
Load
SPADES
Lottery Vending
Cause Courseast Transas ation?
Save current transaction?
Do you want to save the current transaction?
Yes No
Review Delete Back

7. Click 'Post':



8. The Load process will now show posted:

<pre> @PD </pre>	Lotte	ery Vend	ing	ψo				
Click an existing Lottery Vending batch to edit, or click New to create a new batch.								
Bus Date	е Тур	е	St	atus				
02/18	Loa	d	Po	sted				
Refresh	New	Edit	Post	Exi	t			

# Unload Lottery Books into a Vending Machine

1. On the handheld, select the Lottery Menu, and then Vending:



2. Click 'New':



3. Select 'Unload Books' and click 'Scan':



**4.** After you have scanned the lottery being removed from the vending machine, click 'Back':



5. Click 'Yes' to save the transaction:



6. Click 'Post':



7. The Unload process will now show posted:

PDI	Lottery Vending	🛛 🜵 🚥
Click an ex	isting Lottery Vendin	g batch to
edit, or clic	ck New to create a n	ew batch.

Bus Date	Тур	Туре		tus	
02/18	Unio	ad	Pos	Posted	
02/18	Load	Load		Posted	
Refresh	New	Edit	Post	Exit	